



## **Company Overview**

SessionStack is a product, used by customer support and success teams to easily understand and guide customers in real-time. Once integrated into a web application or a website, SessionStack starts collecting user session data in the browser, such as DOM changes, user actions, exceptions, debug messages, network requests, static assets and so on. The data is then reconstructed as a pixel-perfect video live stream allowing a customer support agent to see what is happening to the user and also help them achieve their goal.

SessionStack's product and technology is a replacement for standard screen sharing solutions. With SessionStack the end-user doesn't have to install and configure any software since it's integrated into the web application, making the support work a lot less painful. On the other hand, due to the fundamental technology differences compared to screen sharing solutions, SessionStack provides features that improve the whole workflow of support organizations.

SessionStack is processing billions of events and millions of user sessions per month. And these numbers are growing. It's running in the cloud but can be easily deployed on private servers, hosted by our customers.

We're a young startup yet we already have happy customers from various fields like governments, insurance companies, healthcare providers, e-commerce, startups and more.

## **What's The Opportunity?**

SessionStack is a young startup and we're growing. Both in terms of team and customers.

You'll join early on this journey, which will enrich your experience both on the professional and personal level, because the company will be growing, and you'll be part of it.

This is more than a technical role, you'll be a product and technical contributor. You'll use your experience to improve our engineering process and decisions when building new features and ensuring scalability and availability of the entire product.

You'll be part of a team which is multidisciplinary with design, frontend and backend engineering combined. While specialization is important, we love people that enjoy being generalists. You'll be working across design and implementation, making the right technology decisions to build the best product.

You'll personally enjoy the satisfaction of hearing how happy our customers are with what we build for them.

### **What will I be doing?**

As an early Full Stack Engineer in our team, you will:

- Contribute to our technical architecture as we scale to service requests from all our customers' customers.
- Care about scalability and availability without sacrificing agility. Tasks are kept short and tightly scoped. We release many times per week.
- Be proud of what you work on, obsess about the quality of the work you produce.
- Have the incredible opportunity for career growth. If you are motivated to lead, you'll have the opportunity to grow as our company grows. Public speaking, blogging, open source contributions and community participation is something we strongly encourage.

### **What skills do I need?**

- Since we're a small team, the most important quality we value is being responsible. You'll have to keep the deadlines you promise to our customers.
- Ideally, you've built an exciting SaaS product in your previous roles and loved the satisfaction that comes with knowing that people around the world are using something you've created
- You also need to have deep knowledge of a high-level programming language (for example, Python, Ruby etc.) **but it doesn't need to be a language that we**

**use here!** Great people are effective and learn what we use quickly (or introduce us to better ways of working)

- You have experience with Distributed systems
- Ability to quickly get up to speed with our code base and infrastructure on all levels of our stack: Python, Node.js, AngularJS, Celery + RabbitMQ, MongoDB, MySQL, Elasticsearch, Docker, Redis, and more

## **Benefits**

- Competitive salary
- Equity in our company
- Flexible work schedule
- Your work will immediately impact the product and the company
- A transparent environment where you can see and participate in everything that happens in the company on a daily basis